

Important Note Regarding the Property Notification Site

Last month, the server that hosted the Logan Systems Property Notification site was impacted by a ransomware attack. Our back-ups of the database that included the name of the person signing up, their e-mail address, and the requested names to be searched each night was included in the ransomware encryption. Our most current back-up that was not compromised by the attack was made July 1, 2023 and included data through June 30, 2023. We have restored the data from that back-up. There are four scenarios of the impact of the ransomware on your account, based on when your account was created or last changed.

Scenario 1: You created an account before July 1, 2023 and no changes were made to that account since that time.

Action needed:

- You should not need to make any changes to your account. If you are not sure of when you created the account, you can login and confirm that your account is in the database and that the names to be searched are correct.
- The Property Notification service has not run since October 18, 2023. You will need to run a search for each name that you are interested in on the full system search of this site. You can restrict that search to instruments filed after October 15, 2023 or just search for the names and look at the dates of the filings. We will start running the searches again and sending e-mails checking back to November 21, 2023.

Scenario 2: You created an account after June 30, 2023.

Action needed:

- You will need to create a new account and will be asked to confirm the e-mail on that account. After confirming the account, you will start to receive notices by e-mail whenever a document with one or more of the names listed is recorded in the Register of Deeds office.
- The Property Notification service has not run since October 18, 2023. You will need to run a search for each name that you are interested in on the full system search of this site. You can restrict that search to instruments filed after October 15, 2023 or just search for the names and look at the dates of the filings. We will start running the searches again and sending e-mails checking back to November 21, 2023.

Scenario 3: You created an account before July 1, 2023 and you have made changes to the account (such as different names to search).

Action needed:

- You will need to log into the account and make the changes to names again.
- The Property Notification service has not run since October 18, 2023. You will need to run a search for each name that you are interested in on the full system search of this site. You can restrict that search to instruments filed after October 15, 2023 or just search for

the names and look at the dates of the filings. We will start running the searches again and sending e-mails checking back to November 21, 2023.

Scenario 4: You created an account at some point in the past, but do not know if it was created before or after July 1, 2023.

Action needed:

- Try logging into your account to confirm that you have an account in our database and it has the correct names for you to search. If everything is correct, you don't need to make any account changes.
- The Property Notification service has not run since October 18, 2023. You will need to run a search for each name that you are interested in on the full system search of this site. You can restrict that search to instruments filed after October 15, 2023 or just search for the names and look at the dates of the filings. We will start running the searches again and sending e-mails checking back to November 21, 2023.
- If you try and login to the site and your password does not work, there is an option to reset the password. If your account was created after June 30, 2023, you will need to create a new account.